

**Study and analysis of the professional families and qualifications in SPAIN to adapt the
Transversal Competence
INTELLECTUAL OUTPUT 1**

**CATALOGUE OF PROFESSIONAL QUALIFICATIONS IN TOURISM (LEVELS OF VOCATIONAL
TRAINING):**

Coordinated action with the partner University of Jaén for being from the same country

LEVELS OF VOCATIONAL TRAINING	
LEVEL 1	Competence in a small set of simple activities, within standard processes. Limited knowledge and skills.
LEVEL 2	Competence in certain activities that can be executed with autonomy. Ability to use own instruments and techniques. Knowledge of technical and scientific fundamentals of the activity of the process.
LEVEL 3	Competence in activities that require mastery of techniques and are executed with autonomy. Responsibility for supervision of technical and specialized work. Compression of the technical and scientific bases of the activities and of the process.

Level 1:

- Basic cooking operations. HOT091_1.
- Basic operations of restaurant and bar. HOT092_1.
- Basic operations of accommodation floors. HOT222_1.
- Basic catering operations. HOT325_1.
- Basic pastry operations. HOT414_1.
- Operations for the game in bingo establishments. HOT540_1.

Level 2:

- Kitchen. HOT093_2.
- Baking. HOT223_2.
- Rural accommodation. HOT326_2.

- Bar and cafe services. HOT327_2.
- Restaurant services. HOT328_2.
- Activities for the game in tables of casinos. HOT541_2.
- Shelters and mountain lodges guards. HOT653_2.
- Attention to passengers in rail transport. HOT654_2.

Level 3:

- Reception. HOT094_3.
- Sale of tourist services and products. HOT095_3.
- Tourist animation. HOT329_3.
- Creation and management of combined trips and events. HOT330_3.
- Direction in restoration. HOT331_3.
- Direction and production in kitchen. HOT332_3.
- Management of floors and cleaning in accommodation. HOT333_3.
- Management in service processes in restoration. HOT334_3.
- Guide of tourists and visitors. HOT335_3.
- Local tourist promotion and visitor information. HOT336_3.
- Sommeliers. HOT337_3.
- Direction and production in pastry. HOT542_3.

As the level we have agreed to focus on is 2, because of its low minimum entry requirements, but with a minimum of basic knowledge to achieve a quality learning in Social Tourism, as it requires a certain sensitivity and awareness in the social field , environmental and economic reality.

In level 2 we have to highlight two qualifications that may have some relation to the qualification that we want to develop. In the rest we will not focus our approach, since they are not relevant for the development of a social and integrating tourism.

The two qualifications to be deployed are:

- Rural accommodation. HOT326_2.
- Shelters and mountain lodges guards. HOT653_2.

RURAL ACCOMMODATION:

General competence

To manage and commercialize rural accommodation, so as to achieve the established economic and quality objectives, provide basic accommodation, catering and information services and ensure the good condition of the premises, respecting the rules and practices of safety and hygiene and of environmental protection.

Units of competence:

UC0711_2: Act under norms of security, hygiene and environmental protection in hospitality.

UC1043_2: Manage and perform the reception service in accommodations of rural and/or natural environments.

UC1045_2: Ensure the maintenance and conditions of use of spaces, facilities and equipment in rural accommodation.

UC1044_2: Prepare and serve breakfast, simple culinary elaborations and significant dishes of the area.

UC1042_2: Manage and market rural tourism services.

Professional Environment:

Professional field

It develops its activity in tourist accommodation situated in rural environments, such as houses or apartments, hostels and rural hotels, or other establishments of such nature, as owner who manages, provides the service or ensures its provision, or as a qualified employee who performs his functions under the dependency of the corresponding owner or hierarchical superior.

Productive sectors

This qualification is located in the hotel sector and, especially, in the subsector of tourist accommodation in rural areas, although it can also be located in sectors such as education or social services, which encompasses certain types of rural accommodation not touristic.

Relevant Occupations and Jobs

The terms of the following list of occupations and jobs are used on a generic and all-encompassing basis of women and men.

- Rural accommodation manager.
- Rural hospitality employee.

Associated Training (540 hours)

MF0711_2: Safety, hygiene and environmental protection in hotel industry (60 hours).

MF1043_2: Reception and customer service in accommodations of rural and/or natural environments (90 hours).

MF1045_2: Maintenance and cleaning in rural accommodation (90 hours).

MF1044_2: Restoration in accommodations located in rural and/or natural environments (120 hours).

MF1042_2: Management and commercialization of rural accommodation (180 hours).

SHELTERS AND MOUNTAIN LODGES GUARDS:

General competence

To assist the customer or user of the mountain shelter or lodge in the services of catering, lodging and information, commercialize its facilities and activities, using a

foreign language, if applicable, being responsible for the operation and surveillance of the establishment, collaborating with the services publics operating in the area, and, depending on the location of the shelter or lodge, run safely in the middle of the mountain.

Competence units

UC1043_2: Manage and perform the reception service in accommodations of rural and/or natural environments.

UC0272_2: Assist as the first intervener in case of accident or emergency situation.

UC0711_2: Act under the rules of safety, hygiene and environmental protection in hospitality.

UC2190_2: To manage and commercialize own services of mountain shelters and lodges.

UC2194_2: Communicate in a foreign language, with an independent user level, in tourist activities.

UC2191_2: Maintain the facilities of the mountain shelter or mountain lodge in good condition and ensure the operation of their systems and equipment.

UC2192_2: Monitor the mountain shelter or lodge and ensure its communication, in collaboration with public services operating in the area.

UC2193_2: Safely progress through mountain terrain, especially in collaboration with emergency services and provision of mountain shelters and lodges.

UC1044_2: Prepare and serve breakfast, simple culinary elaborations and significant dishes of the area.

Professional Environment

Professional field

It operates in mountain shelters, lodges and other establishments of a similar nature, both public and private, as an autonomous or qualified employee.

Productive sectors

This qualification is located in the hospitality sector and, especially, in the subsector of tourist accommodation in mountain areas and support activities in the mountains.

Relevant Occupations and Jobs

The terms of the following list of occupations and jobs are used on a generic and all-encompassing basis of women and men.

- Mountain shelter guard or similar public facilities in a protected natural mountain area or not.
- Responsible for mountain lodge.
- Director of department of operations in companies of tourist activities.
- Manager of tourist activities companies with less than 10 employees.
- Manager of areas or departments of active tourism.